

## **Ed McMullan Photography On-Line Shop Terms and Conditions**

### Carriage Charges

- UK First Class postage is £1.50 per order.
- UK Recorded Delivery Postage is £2.00 per order.
- Postage is the same price regardless of the number of items in the order.
- Delivery schedule will be 1-2 working days from the order payment clearance plus standard first class delivery time.
- Cheque payments should be made payable to Ed McMullan Photography. Goods will be despatched once the cheque payment has cleared.

### Returns

- Faulty items can be returned within 28 days of purchase and a full refund including all postage will be given. Please enclose a short note detailing the fault.
- Non-faulty items can be returned within 28 days of purchase and a full refund will be given providing they are returned without damage. Only the postage paid as part of the purchase price will be refunded.
- Please send all returns to: Ed McMullan Photography, Coachman's Lodge, Cavendish Road, Matlock, DE4 3GZ

### Complaints

- Any complaints should be sent in writing to: Ed McMullan Photography, Coachman's Lodge, Cavendish Road, Matlock, DE4 3GZ or by email to [ed@edmcullan-photography.com](mailto:ed@edmcullan-photography.com). We will do our best to resolve the issue to your satisfaction.

### Privacy Policy

- If you have select not to be added to our mailing list, personal data collected as part of the order and payment process will not be used for any purpose other than fulfilment of your order.
- If you select to be part of the email mailing list we may use your data to contact you from time to time by email with news and product offers.
- Data collected during the transactions is stored on our behalf by Roman Cart ([www.romancart.com](http://www.romancart.com)) as is not made available to any other parties.